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SM24-01-Poffices AIO² Server Admin Portal User Manual

September 2025

HK R&D



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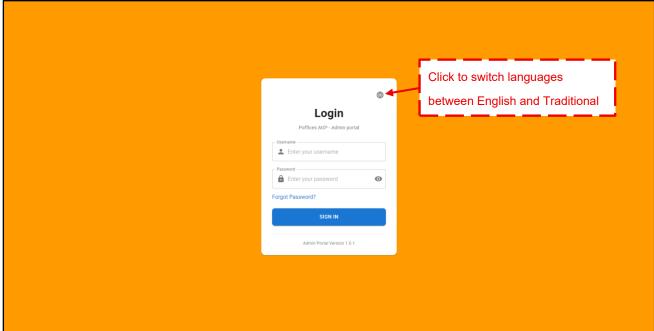
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1. Introduction

This document provides detailed guidance for using the Poffices AIO² Server Admin Portal and outlines its main functions and features. It covers essential operations such as user control, software updates, and system monitoring, helping administrators manage the system efficiently and maintain optimal performance.

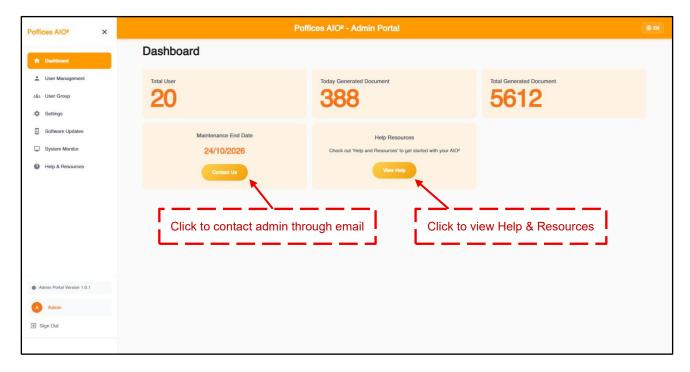
2. Login



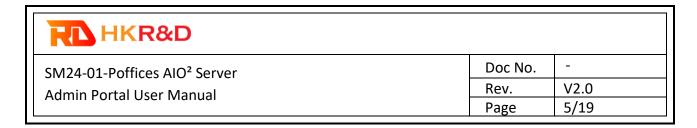
- On the Login page, enter your username and password in the designated fields, then click Sign In to access the Admin Portal.
- If you forget your password, select "Forgot Password?" for assistance or contact the system administrator.
- You can switch the display language by clicking the language icon at the top right corner of the page.
- Once logged in, you will be redirected to the Dashboard page.
- Only authorized administrators can access the Poffices AIO² Server Admin Portal.

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3. Dashboard

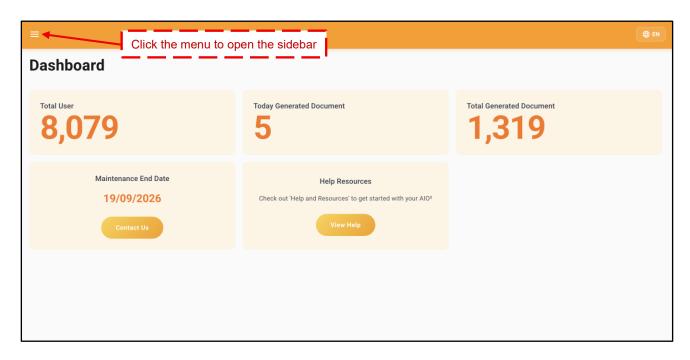


- After logging in, you will be directed to the Dashboard the main overview page of the Admin Portal.
- The Dashboard provides a quick summary of key system information and useful shortcuts for administrators.
- The Dashboard displays the following information and functions:
 - O Total User Shows the total number of registered users in the system.
 - O Today Generated Document Displays the number of documents generated on the current day.
 - O Total Generated Document Indicates the total number of documents generated since system setup.
 - O Maintenance End Date Shows the expiry date of system maintenance. You can click Contact Us for support or renewal.
 - O Help Resources Directs to the Help & Resources page for user guides and support materials.

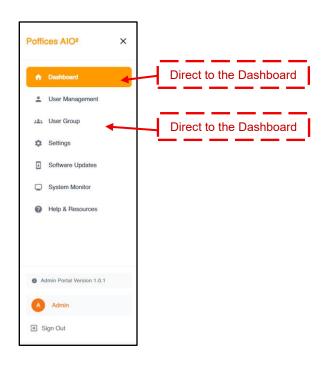


4. Sidebar

4.1. Open the sidebar



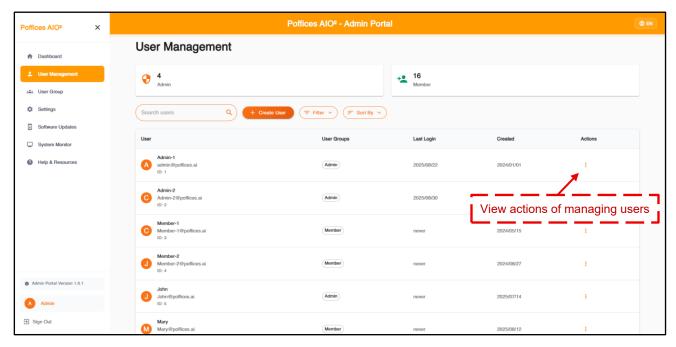
4.2. Contents of Sidebar



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5. User Management

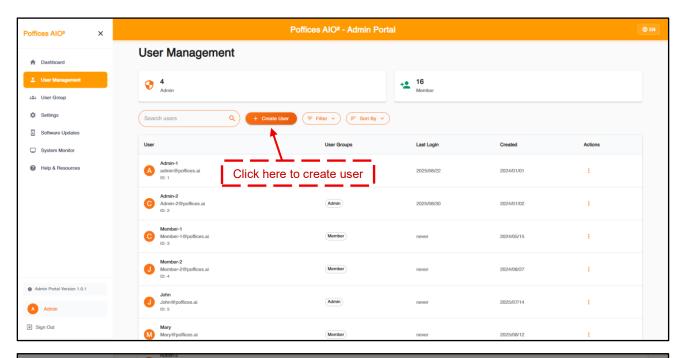
5.1. Overview

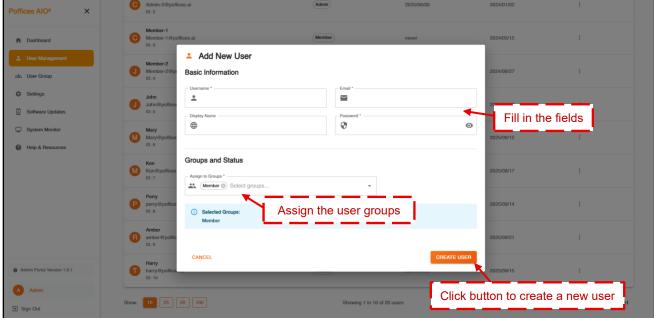


- The User Management section allows administrators to view, create, edit, or manage all user accounts within the system.
- This page provides an overview of user information, including usernames, email addresses, user groups, and login records for admin portal.
- The User Management page lists all registered users in the system.
 - O Each record displays the following information:
 - O User Username and email address.
 - O User Groups The group(s) the user belongs to (e.g., Admin, Member).
 - O Last Login The most recent login date for admin portal.
 - O Created The date the user account was created.
 - O Actions Options to edit or remove the user.

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5.2. Create user

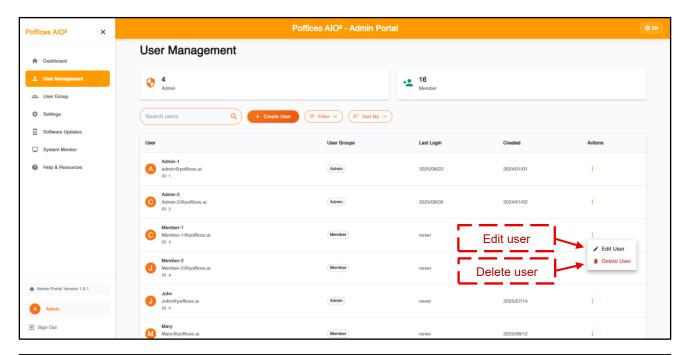


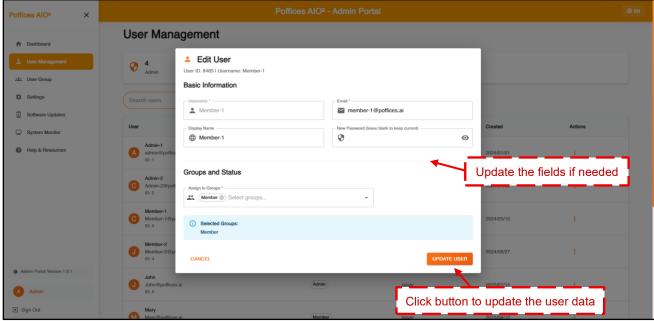


- Click the "Create User" button to add a new user.
- In the Add New User window, fill in the required fields: Username, Email, Display Name, Password.
- Then, under Groups and Status, select one or more user groups for the account.
- Click Create User to complete the setup.
- Each user must be assigned to at least one group before saving.

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5.3. Edit user



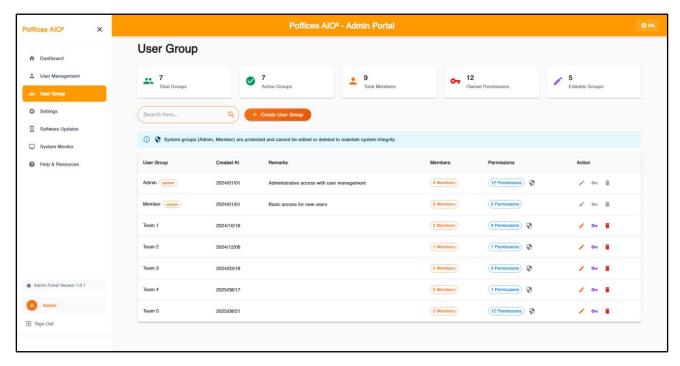


- To modify an existing user, click the Edit (\(\)) icon in the Actions column.
- The Edit User window will appear with the following editable fields: Email, Display Name, User Groups, Password (leave blank if no change is required).
- After updating, click Update User to save the changes.

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6. User Groups

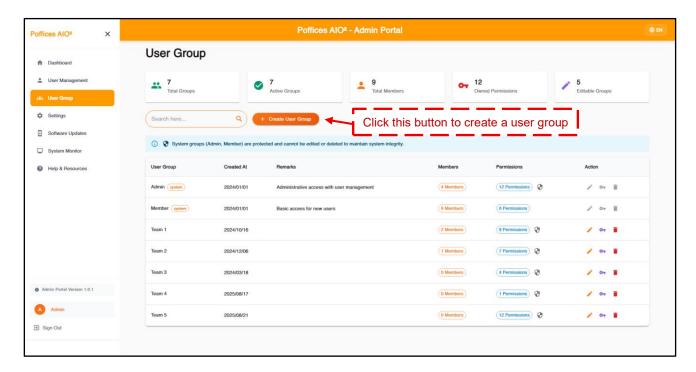
6.1. Overview

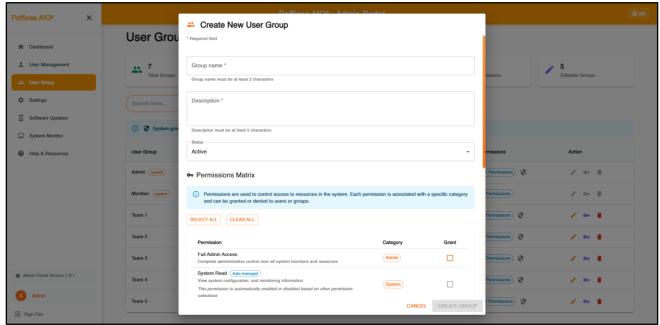


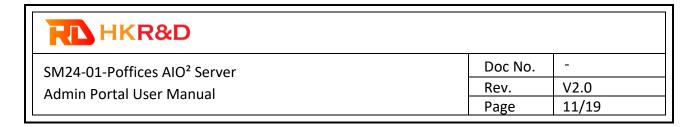
- The User Group section allows administrators to organize users into different groups with specific access permissions.
- Each group defines the functions and areas accessible to its members, helping to manage user privileges efficiently.
- The page provides an overview of all groups within the system, including details such as creation date, remarks, number of members, and assigned permissions.
- System groups (Admin, Member) are built-in and cannot be edited or deleted to maintain system integrity.
- The top summary bar displays quick statistics of group-related data:
 - o Total Groups The total number of user groups in the system.
 - Active Groups The number of currently active user groups.
 - $\circ \quad \text{Total Members} \text{The total number of users assigned to "Member" group.}$
 - o Owned Permissions The total number of permissions currently assigned to the logged-in account.
 - o Editable Groups The number of groups that can be modified or deleted.

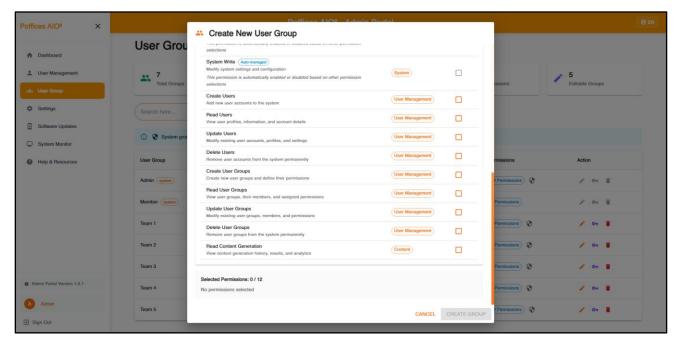
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6.2. Create User Group





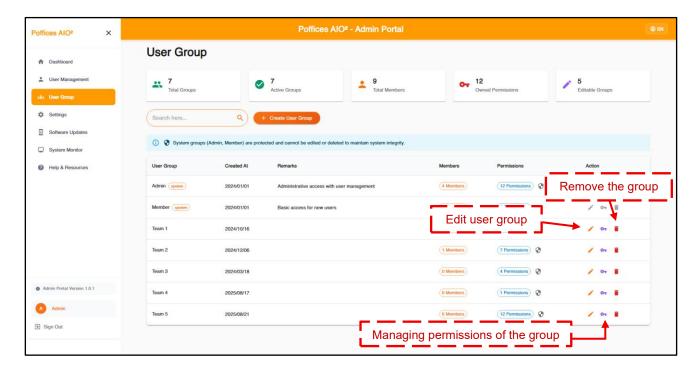


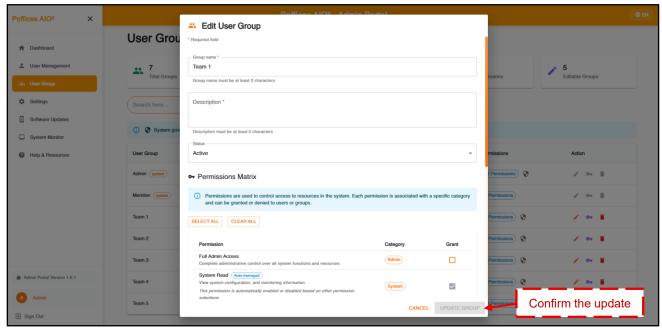


- Click Create User Group to add a new group.
- In the Create New User Group window, fill in the following fields:
 - o Group Name* Enter a unique name for the user group (at least 2 characters).
 - Description* Provide a short description for the group (at least 5 characters).
 - o Status Choose Active to enable the group or Inactive to disable it temporarily.
- Under Permissions Matrix, select the permissions you wish to assign:
 - o Each permission defines the specific actions or resources the group can access.
 - o Use Select All to grant all available permissions or Clear All to reset selections.
 - o Permissions are categorized (e.g., Admin, System) for easier identification.
 - Some permissions, marked as Auto-managed, are automatically enabled or disabled based on other selections and cannot be manually changed.
- Once all details are entered, click Create Group to save.
- The new group will appear in the User Group list and can be edited or deleted later if needed.

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6.3. Edit user groups



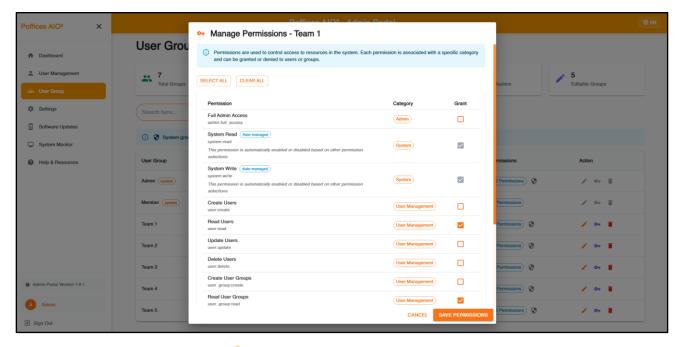


- Click the Edit icon () beside the group name to modify its details.
- In the Edit User Group window, you can update the following fields:
 - o Group Name Change the group's name.
 - O Description Update the group's purpose or usage notes.

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- o Status Switch between Active and Inactive status.
- In the Permissions Matrix, adjust permissions as necessary:
 - Check or uncheck boxes to grant or revoke specific permissions.
 - Auto-managed permissions remain system-controlled and cannot be edited manually.
- Click Update Group to save changes.
- Click Cancel to discard modifications and return to the main page.

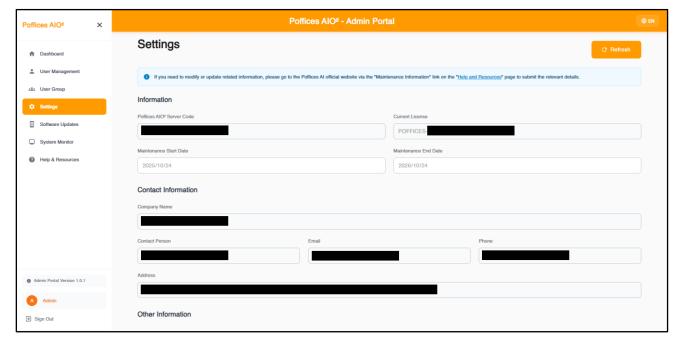
6.4. Manage Permission



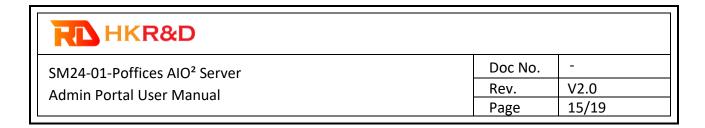
- After Click the Key icon () beside a group to open the Manage Permissions window.
- The Manage Permissions window allows administrators to assign or remove access rights for the selected group.
- Each permission controls access to specific system resources or actions (e.g., creating users, managing groups, or viewing system settings).
- Use the Select All or Clear All buttons to quickly modify all permissions at once.
- Some permissions are marked as Auto-managed, meaning they are automatically controlled by the system and cannot be changed manually.
- After adjusting permissions, click Save Permissions to confirm your changes, or click Cancel to exit without saving.

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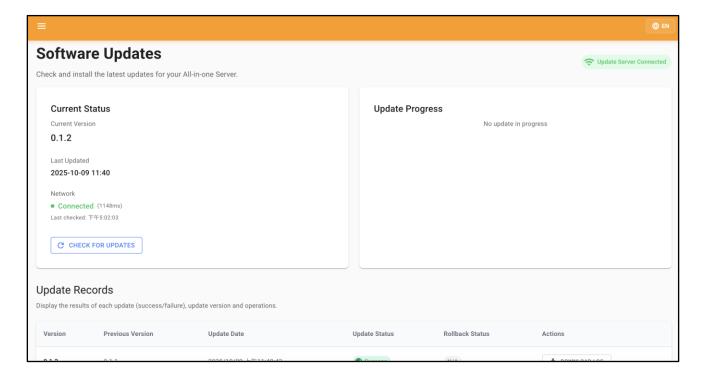
7. Settings



- The Settings page provides an overview of essential information for the Poffices AIO² Server.
- It displays key details such as:
 - o Poffices AIO² Server Code The unique code assigned to the server.
 - Current License The license key currently registered in the system.
 - Maintenance Start Date and Maintenance End Date The validity period of system maintenance.
- If modification or update is required, please go to the Poffices AI official website via the
 "Maintenance Information" link on the Help & Resources page to submit the relevant details.
- The Contact Information section displays the information of the organization or customer who purchased the AIO² Server, including:
 - Company Name The name of the purchasing organization.
 - Contact Person The main representative for system maintenance or technical support.
 - Email The registered contact email address.
 - Phone The registered contact phone number.
 - Address The organization's registered address.
- These details are used by Poffices AI for verification, maintenance, and renewal purposes.
- Click the Refresh button at the top-right corner to synchronize the latest information from the Poffices AI official website, ensuring the displayed data (e.g., maintenance period or contact details) is up to date.



8. Software Updates

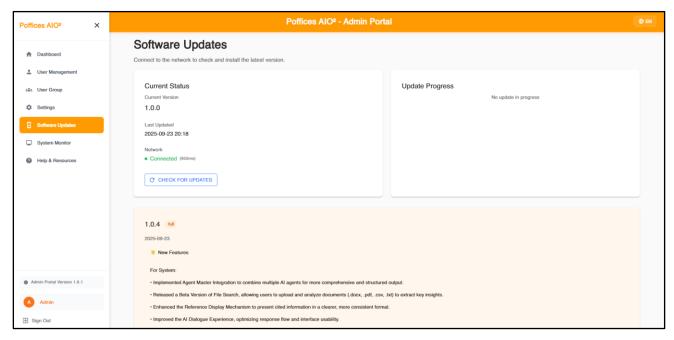


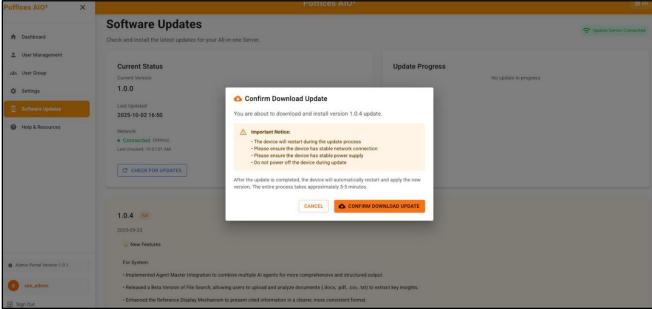
8.1. Overview

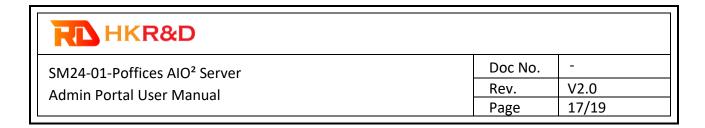
- The Software Updates page allows administrators to check for, download, and install the latest version of the Poffices AIO² Server system.
- Before checking for updates, ensure the server is connected to the network.
- Current Status section displays:
 - o Current Version The version currently installed on the server.
 - o Last Updated The date and time when the last update was completed.
 - o Network Shows whether the server is connected to the internet.
 - Click Check for Updates to connect to the Poffices AI official server and check if a new version is available.
- Update Progress section shows the progress during an update process, including download and installation status.

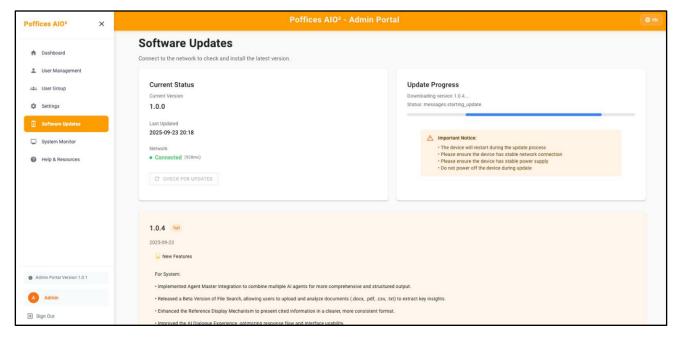
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8.2. Download and Update









- When a new version is available, the version details (number, date, and file size) will appear on the page.
- Click Download & Update to start the update process.
- A Confirm Download Update window will appear with an Important Notice:
 - The device will restart during the update process.
 - o Ensure stable network connection and power supply.
 - Do not power off the device during the update.
- Click Confirm Download Update to proceed, or Cancel to return.

Update Progress

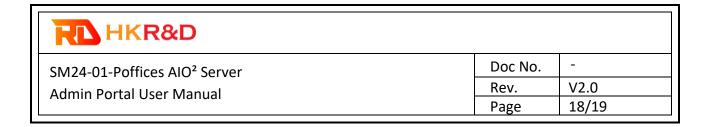
- The Update Progress section shows the real-time status of the update, including download and installation progress.
- o Once the update completes, the device will automatically restart and apply the new version.
- The full update process typically takes around 20 30 minutes to complete.

8.3. Update Records

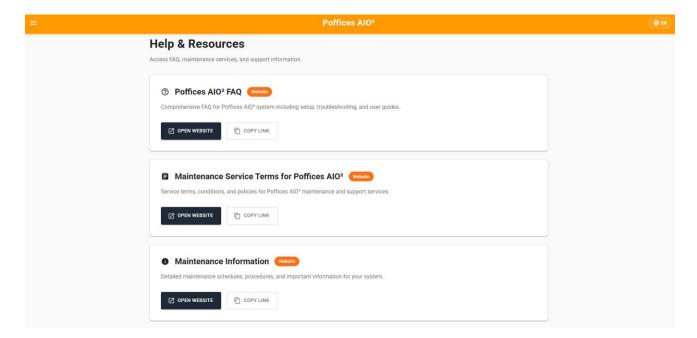
Displays the results and details of all past updates

8.4. History & Release Notes

 The Release Notes section lists version history and detailed information about new features, improvements, and fixes.



9. Help & Resources



- Please review the frequently asked questions on this page for common inquiries.
- Please review maintenance service terms and maintenance information for maintenance-related information
- If the FAQ does not resolve your issue, we invite you to contact us for further assistance.

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